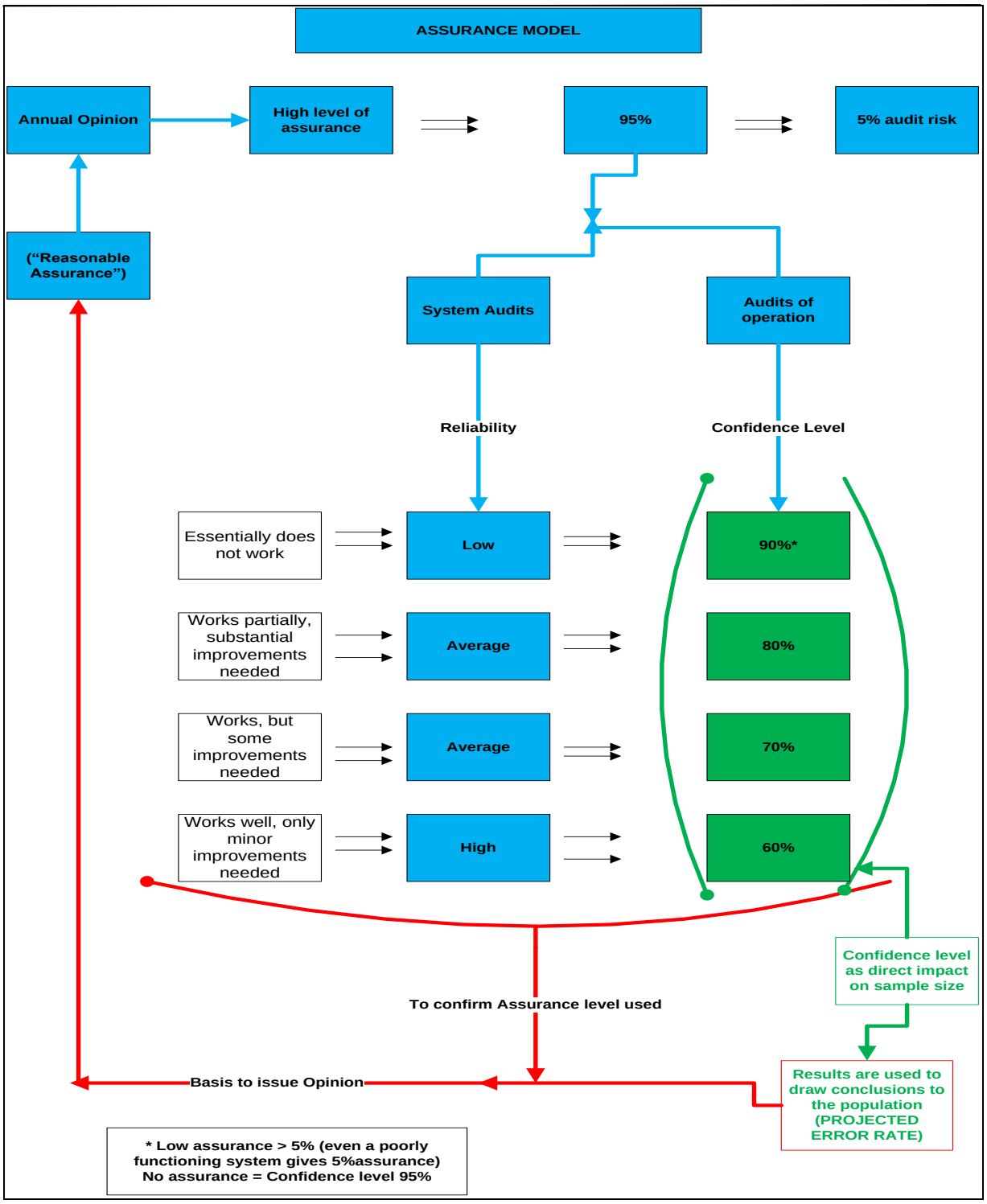Allegato III) Modello di affidabilità